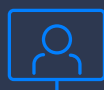


Unified communications built for business

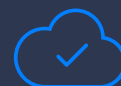
Say goodbye to fragmented communication and hello to a more connected, efficient, and effective workplace. Work from anywhere, on any device, and stay connected with voice, video, messaging, file sharing, and more, with powerful integrations to the third-party tools your business relies on.



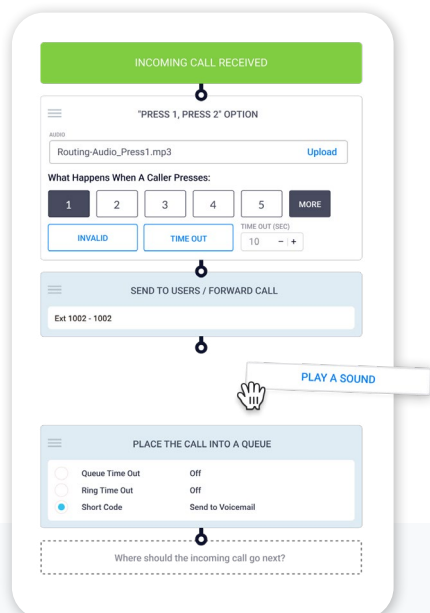
Make and receive calls from anywhere with our intuitive mobile and desktop apps, and a range of plug & play IP handsets.



Unified communications that incorporate cloud telephony, call conferencing, video meetings, team messaging, and more.



Integrate with business-critical software tools including leading CRMs, cloud storage solutions, Microsoft Teams, and more.

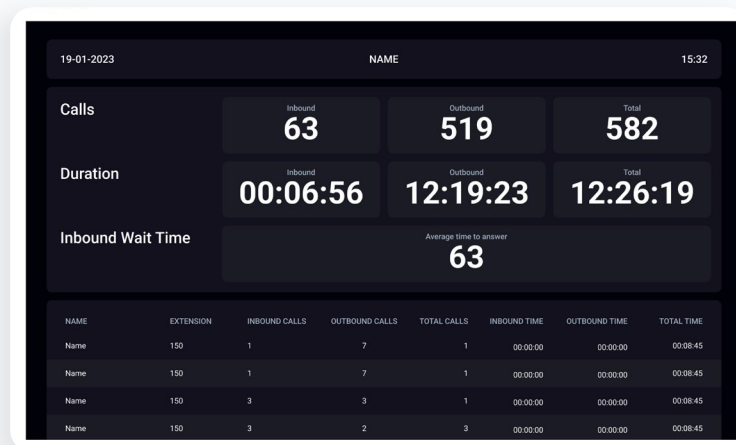


Delight customers with intelligent **call routing**

Our intuitive, drag and drop call routing module allows you to direct calls to your choice of device or user, with multi-level IVR menus, call queues, on-hold music, ring groups, time-of-day routing, voicemail-to-email, and bulk SMS.

Gain **granular understanding** and control of your solution

Track performance with scheduled reports and live wallboards, incorporating statistics including average wait times, calls answered or missed, and abandoned calls, with KPI benchmarking, and management tools including call listen, whisper, & barge.



What's included in our **Advanced UCaaS** licence

Our fully-featured unified communications licence includes a range of enterprise-grade tools for maximising employee productivity and customer experience. The licence includes:

- ✓ 2000 minutes to UK landline numbers
- ✓ 2000 minutes to UK mobile numbers
- ✓ Free mobile, desktop, and web applications
- ✓ 1 inclusive number per user
- ✓ A range of call management features
- ✓ Conference call functionality
- ✓ Instant messaging with file sharing capabilities
- ✓ Integrated video meetings
- ✓ Voice integration with Microsoft Teams
- ✓ Call recording with 90-days inclusive storage
- ✓ Voicemail to email transcription
- ✓ Bulk SMS to up to 20,000 recipients
- ✓ Multi-factor authentication
- ✓ Single Sign-On support for Google and MS
- ✓ CRM and cloud storage integrations
- ✓ Live wallboards and scheduled reporting
- ✓ Management tools inc. listen, whisper, barge
- ✓ A wide range of hardware options

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